

Broadband Facts

Palmetto Rural Telephone Cooperative, Inc. (PRTC) I-R-500MB

Fixed Broadband Consumer Disclosure

| | |
|----------------------|-----------------|
| Monthly Price | \$109.95 |
|----------------------|-----------------|

| | |
|---|-----------|
| This monthly price is an introductory rate | No |
| Time the introductory rate applies | N/A |
| Monthly price after the introductory rate | N/A |
| Length of contract | 24 months |
| Link to Terms of Contract | |
| http://prtc.us/terms-of-contract | |

Additional Charges & Terms

| | |
|---|---------------------------|
| Provider Monthly Fees | |
| Modem | \$8.99 |
| One-time Fees at the Time of Purchase | |
| None | |
| Early Termination Fee (per month remaining in contract) | \$20.00 |
| Government Taxes | Varies by Location |

Discounts & Bundles

None

Speeds Provided with Plan

| | |
|------------------------|--------------------|
| Typical Download Speed | 480.4 Mbps |
| Typical Upload Speed | 486.99 Mbps |
| Typical Latency | 14 ms |

| | |
|---|------------------|
| Data Included with Monthly Price | Unlimited |
|---|------------------|

| | |
|-----------------------------------|------------|
| Charges for Additional Data Usage | N/A |
|-----------------------------------|------------|

Network Management Policy

<https://www.prtc.us/network-management-policy>

Privacy Policy

<https://www.prtc.us/privacy-policy>

Customer Support

Phone: [\(843\) 538-5481](tel:(843)538-5481)

Website: <https://www.prtc.us/support>

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001886860PALMETTOILEC500